



ChangeMD

Internet Solutions for Physician Practices

ChangeMD

Healthcare Solutions for Your Practice

Digital High Touch Creates Efficiencies, Time Savings, and Increased Revenues

The Internet – Your new high touch tool offers many avenues of efficiencies, increased revenue, and improved patient satisfaction. Appointment scheduling, prescription refills, patient education, insurance eligibility, bill payment, and viewing results online are a few of the services that can free up your administrative staff and improve patient service. As your technology partner, **ChangeMD** will review your practice and recommend the solution for your needs.

Branding, Scheduling, Workflow, and Complete “ePatient” Health Portals

ChangeMD has established four solutions to help physician practices ease into the ownership of a Web site. Start simply with informative practice information, and gradually evolve into a full online electronic practice, compliant with HIPAA regulations.

Getting the right solution for your practice

We realize that a package solutions may not meet your exact needs. Our project team will help you determine a starting point and then create the right mix of products and services to achieve your business goals.

Products and Services for Physicians

ChangeMD is uniquely qualified to partner with you and your organization. Our success in healthcare stems from our knowledge of healthcare, expertise in systems development, and ability to develop meaningful, effective solutions.

Practice Automation Consulting

Review of practice automation to determine needs and formulate strategy.

HIPAA and Security Consulting

Review and security audit of practice to determine needs and plan to achieve HIPAA privacy and security compliance.

ScanSafe Document Imaging

Secure access to scan, store and retrieve patient charts, financial information, email and more.

WebPACS Radiology Imaging

Manage (store/retrieve) diagnostic and review quality images using the Web and secure HIPAA compliant technology.

:: Healthcare and the Internet

71% of American would like to be able to fix appointments online. Same number would also like to request repeat prescriptions via the Internet. Source: Harris Interactive

Apr 12 2002: Most Americans would like to be able to contact their doctor online. Source: CyberAtlas

:: Working With Healthcare



Experience with well-known providers includes:

- :: Bridgeport Hospital
- :: Consulting Ophthalmologists, PC
- :: Hartford Cardiac Laboratory
- :: Middlesex Hospital
- :: Yale New Haven Hospital

Solutions to Meet Your Needs - 860.659.3800 / www.changemd.com

Patient Driven. Practice Focused.

md.Start

Professionally designed Web site that uniquely brands and promotes the practice, services, and physicians.

| WEB PAGE | DESCRIPTION |
|---------------------------|-------------------------------------------------------------------------------------------------------|
| Home Page | Uniquely branded home page reflecting practice specialties, latest news... |
| Our Practice | Inform patients and physicians of your history, publications, board certification, etc. |
| Our Physicians | Promote physicians with photos, CVs, awards, education and board affiliations, etc. |
| Our Services | Descriptions and graphics of procedures and preparation information to assist patients. |
| Contact Us and Directions | Office locations, directions, contact names, phone numbers, emergency information... |
| FAQs | Frequently Asked Questions: your policies, practice, insurance coverage, procedures... |
| New Patient Form (PDF) | Download New Patient form for registration and medical history. |
| Affiliations | Listing and Internet links to your affiliations, professional associations and educational resources. |

md.Streamline

Includes secure prescription refills, secure patient messaging, health content, and insurance eligibility.

| WEB PAGE | DESCRIPTION |
|------------------------------|------------------------------------------------------------------------------------|
| Secure Patient Emails | Speed communications and potential revenue with email messaging. (HIPAA compliant) |
| Patient Education Library | Practice specific health content. Optional discharge summaries and care guides. |
| Appointment & Care Reminders | Secure email reminders of appointments, drug refills, disease care guidelines... |
| Verify Insurance Eligibility | Online verification of insurance eligibility. |

Includes: **md.Start, md.Plus**

md.Plus

Building on MD.Start, secure forms enable process improvement and online patient services.

| WEB PAGE | DESCRIPTION |
|-------------------------------|--------------------------------------------------------------------------------------|
| New Patient Registration Form | New patients submit demographic, insurance and employment information. (secure form) |
| Appointment Request | Request or change appointment. (secure form) |
| Medical History Form | Patients enter medical history. (secure form) |
| Prescription Refill | Patient request for prescription refill. (secure form) |
| Site Fusion | Update news and information on your Web site through user friendly forms. |

Includes: **md.Start**

md.ePatient

Includes eStatements, Personal Health Portal, integration with practice management systems and much more.

| WEB PAGE | DESCRIPTION |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Web Interaction with H.I.S. | Patients can view results, pay bills online and update personal information. |
| Physicians eMedical Record | Offers secure, online physician access to patient medical records. |
| Personal Health Portal | Offers patients a personal health portal. Patients are able to update personal information, history, medications, disease management information, view results, and financial information online. |

Includes: **md.Start, md.Plus, md.Streamline**

Available with all solutions

- Registry of www.yourname.com
- Professional Content Writing
- Website and Usability Design
- Hosting Packages
- Professional Physician Photography
- Microsoft Email/Collaboration

Contact **ChangeMD** today - 860.659.3800 / www.changemd.com

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<http://www.changemd.com>

ChangeMD is a Creative Change, Inc., company
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